



Comfort Aids

Test Center & Online Assessment

Version: 2.0

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Classification: Public

psiexams.com



Pre-Approved Comfort Aids

Test Takers **DO NOT** need to request testing accommodations for the specific items indicated below. However, if any other accommodations are needed that are **NOT** listed below, the formal accommodation request process must be followed. The Test Center Administrator must complete a visual inspection of all approved personal items prior to testing.

If an approved medical device makes any alert noises, it must be able to be silenced. If the test taker is not able to silence their medical device, they should be directed back to PSI or their exam client to request an accommodation.

Medicine and Medical Devices

- Arm/shoulder sling
- Bandages
- Braces – Neck, back, wrist, leg, or ankle
- Casts/cervical collar
- ChapStick
- Cough drops (must be unwrapped and not in a bottle/container)
- Earplugs (foam with no strings)
- EpiPen
- Eye drops
- Eye patches
- Eyeglasses (without a case)
- Glucose tablets
- Handheld magnifying glass (non-electric, no case)
- Ice packs/non-electrical heating pads
- Inhaler
- Medical alert bracelet
- Medical masks
- Medical rubber gloves
- Nasal Spray
- Nitroglycerin tablets
- Pillow/lumbar support
- Pills (must be unwrapped and not in a bottle/container). Test Takers may bring pills that are still in the packaging if the packaging states they **MUST** remain in the packaging, such as nitroglycerin pills that cannot be exposed to air (packaging must be shown to the Check-In Specialist)

- Stool for elevating a limb
- Surgical facemask
- Walking boot casts

Medical Devices (attached to a person's body)

- Catheter
- Ostomy bag/appliance
- Insulin pump
- Continuous Glucose Monitor
- Oxygen tank
- Spinal cord stimulator
- TENS units (Transcutaneous Electrical Nerve Stimulation) for nerve pain
- Urine drainage bag

Communication Aids

- Hearing aid/cochlear implant
- Vocal cord magnifiers

Mobility Devices

- Cane
- Crutches
- Walker
- Wheelchair

Other

- Service animal
- Tissues/Kleenex - Note: These are only allowed as a comfort aid in PSI Test Centers (must be provided by the test center) and for remotely proctored exams (must be provided by the test taker). An accommodation approval is required for third-party test centers.